

Terms of Service and Use

The Terms and Conditions of Use listed in this document apply to all of SHRINERS INTERNATIONAL, INC.'s (Shriners) web sites and social media platforms, including shrinersinternational.com, beashrinernow.com, webfez.org and shrinersvillage.com. These web sites will henceforth be referred to as "the web site".

The information provided on "the web site" is for general informational, membership management and educational purposes only. Please read and review the following Terms and Conditions of Use carefully before accessing or using "the web site". **"the web site" and related services are provided subject to your compliance with the Terms and Conditions of Use set forth hereunder. Your access and use of "the web site" constitute your acceptance of these terms and conditions as they appear at the time of your use.**

If you do not agree to these Terms and Conditions of Use for "the web site", you may not use "the web site". SHRINERS INTERNATIONAL, INC. may modify these terms and conditions at any time. Any modifications made to these terms and conditions will be effective immediately upon posting on "the web site". You agree to review these terms and conditions each time you use "the web site" so that you are aware of any modifications made.

Access to membership areas of "the web site" requires you to create a registered account. Accounts can be granted elevated rights to conduct headquarters and chapter operations, as authorized by the Bylaws of Shriners International and individual chapter bylaws. Use of the information and content of "the web site" for purposes unrelated to headquarters or chapter operations, including, but not limited to, (i) for personal use, (ii) profit or (iii) disclosing member, chapter or headquarters information to entities in violation of the Bylaws of Shriners International, is prohibited.

You alone are responsible for your use of "the web site".

SHRINERS INTERNATIONAL, INC. DOES NOT MAKE ANY EXPRESS OR IMPLIED WARRANTIES OR REPRESENTATIONS OR ENDORSEMENTS OF ANY KIND WHATSOEVER (INCLUDING WITHOUT LIMITATION WARRANTIES OF TITLE OR NONINFRINGEMENT OR ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) WITH REGARD TO "THE WEB SITE" OR WITH RESPECT TO ANY INFORMATION, PRODUCT, SERVICE, MERCHANDISE OR OTHER MATERIAL PROVIDED ON OR THROUGH "THE WEB SITE". SHRINERS INTERNATIONAL, INC. DOES NOT WARRANT OR GUARANTEE THE ACCURACY, COMPLETENESS, CORRECTNESS, TIMELINESS OR USEFULNESS OF ANY INFORMATION, PRODUCTS, SERVICES, MERCHANDISE OR OTHER MATERIAL PROVIDED THROUGH "THE WEB SITE" OR ON THE INTERNET GENERALLY.

SHRINERS INTERNATIONAL, INC. MAKES NO WARRANTY OR GUARANTEE THAT "the web site" WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR-FREE.

SHRINERS INTERNATIONAL, INC. DOES NOT HAVE A DUTY TO ANYONE USING "THE WEB SITE" AND IS NOT LIABLE FOR ANY HARM OR INJURY RESULTING TO ANY USER OR ANYONE ELSE RESULTING FROM ANY DECISION MADE OR ACTION TAKEN BASED ON RELIANCE UPON THE INFORMATION CONTAINED ON OR PROVIDED THROUGH "THE WEB SITE".

SHRINERS INTERNATIONAL, INC. assumes no responsibility for any use of the information obtained from "the web site". Also, please note that although we strive to keep our information up to date, information changes rapidly, and, therefore, some information may be out of date.

Limitation of Liability

The information contained on “the web site” is provided "AS IS." “the web site” AND ANY INFORMATION CONTAINED ON OR PROVIDED THROUGH “the web site” ARE PROVIDED ON AN "AS IS" BASIS. ANY ACCESS TO “the web site” IS VOLUNTARY. SHRINERS INTERNATIONAL, INC. WILL REGARD ALL ACCESS AS VOLUNTARY AND AT YOUR SOLE RISK.

SHRINERS INTERNATIONAL, INC. cannot and does not guarantee that content posted on “the web site” will not be viewed by unauthorized third parties, and cannot control the actions of others (i.e. users, friends, fans, participants) who may either view or share information that has been posted.

SHRINERS INTERNATIONAL, INC. does not guarantee continuous, uninterrupted or secure access to “the web site”. Operation of “the web site” may be interfered with by numerous factors outside of the control of SHRINERS INTERNATIONAL, INC.

SHRINERS INTERNATIONAL, INC. does not warrant or guarantee that files available for downloading through “the web site” will be free of infections or viruses, worms, Trojan horses or other code that contains contaminating or destructive properties. While we will make reasonable efforts to prevent such files from appearing on “the web site” and to remove any such files that do appear, we make no assurances and we explicitly disclaim any responsibility for any such files and for any damage or effects caused by such files by reason of access to “the web site”.

SHRINERS INTERNATIONAL, INC. cannot and does not guarantee or warrant against errors, omissions, delays, interruptions or losses, including loss of data. You are responsible for maintaining a means external to “the web site” for the reconstruction of any lost data.

SHRINERS INTERNATIONAL, INC. reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, “the web site”, or any part thereof, with or without notice.

Your access and use of “the web site” bind you to the following agreements.

You agree that you will not:

- post material that infringes on the rights of any third party, including protected consumer or health information, intellectual property, privacy or publicity rights;
- post material that is unlawful, obscene, defamatory, threatening, harassing, abusive, slanderous, hateful or embarrassing to any other person or entity as determined by SHRINERS INTERNATIONAL, INC. in its sole discretion;
- post advertisements or solicitations of business;
- post chain letters or pyramid schemes;
- impersonate another person;
- allow any other person or entity to use your identification for posting or viewing comments; and
- post the same note more than once or "spam."

You agree that you will:

- indemnify SHRINERS INTERNATIONAL, INC. and any of its parent or subsidiary companies or organizations, and any of its successors, assigns or licensees, together with any of its respective officers, directors and employees, against any damages, losses, liabilities, judgments, costs or expenses (including reasonable attorneys' fees and costs) arising out of a claim by a third party relating to use of “the web site” or any breach or violation of these terms and conditions; This includes, but is not limited to, information or materials viewed or

downloaded from “the web site” or another web site to which it is linked that appear to you or are construed by you to be obscene, offensive, defamatory, or that infringe upon your intellectual property rights. In no event will Shriners or the contributors of information to “the web site” be liable to you or anyone else for any decision made or action taken by you in reliance on such information or for any consequential, special or similar damages, even if advised of the possibility of such damages;

- comply with all user responsibilities and obligations as stated in these terms and conditions; and
- comply with all user responsibilities and obligations of other social medial web sites and platforms, including their terms and conditions.

SHRINERS INTERNATIONAL, INC. reserves the right (but is not obligated) to do any or all of the following:

- remove communications that are abusive, illegal or disruptive, or that otherwise fail to conform with these Terms and Conditions of Use;
- terminate your access to “the web site” upon any breach of these terms and conditions; and
- edit or delete any communications posted on “the web site”, regardless of whether such communications violate these standards.

You also agree that you will indemnify SHRINERS INTERNATIONAL, INC. against any damages, losses, liabilities, judgments, costs or expenses (including reasonable attorneys' fees and costs) arising out of a claim by a third party relating to any material that you have posted.

If you provide submissions on “the web site”, you agree to the following.

Your submissions may be reviewed before posting and edited in the sole discretion of SHRINERS INTERNATIONAL, INC. Submissions may be reviewed infrequently and so no material of an urgent nature should be submitted. In the event that you enter personal information into a form field, you agree to the terms of the Web User Privacy Rights and this Terms of Service and Use including future e-communications that support business and membership operations. There is no guarantee or expectation of a personal response to any individual submission, regardless of the subject matter. Submission of material to “the web site” is no guarantee that all or any part of a message will be posted, which is in the sole discretion of SHRINERS INTERNATIONAL, INC. SHRINERS INTERNATIONAL, INC. reserves the sole right to review, edit, and/or delete any comments it deems are inappropriate. You warrant that all submissions to “the web site” are your original work and are not taken from other sources without permission, and that they contain no defamatory, malicious or false content.

SHRINERS INTERNATIONAL, INC. is not responsible for any links to or from other sites.

“The web site” may contain links to other web sites and other web sites may provide links to “the web site”. These links are provided for your convenience only. SHRINERS INTERNATIONAL, INC. does not control these other web sites and assumes no liability or responsibility for them, including any content or services provided to you by such web sites or links from other web sites to content on “the web site” that was provided to you. You should not consider any link to or from another web site as an endorsement of that web site by SHRINERS INTERNATIONAL, INC. unless SHRINERS INTERNATIONAL, INC. expressly states so.

If you link to “the web site”, your link, when activated by a user, may not trigger any interstitial or pop-up or pop-under windows. You may not frame “the web site” or modify or alter the content or manner of display of “the web site”. You may not link from any web site or webpage containing material, that:

- infringes or otherwise violates any copyright, trademark, patent, trade secret or other intellectual property right;
- is libelous, defamatory or invasive of any right of publicity or privacy or other personal right;
- is misleading or inaccurate or constitutes false or deceptive advertising;
- is sexually explicit, indecent, harassing or otherwise objectionable at the sole discretion of SHRINERS INTERNATIONAL, INC.;
- violates any applicable law, rule or regulation;
- disparages or reflects negatively upon SHRINERS INTERNATIONAL, INC.

Choice of law and venue

This agreement is governed by the state of Florida law. “the web site”(excluding linked sites) is controlled by Shriners, which is headquartered in the State of Florida, United States of America. It can be accessed from all 50 states, as well as from other countries around the world. As each of these places has laws that may differ from those of Florida, by accessing “the web site” both you and Shriners agree that the statutes and laws of the State of Florida, without regard to conflicts of laws principles thereof, will apply to all matters arising from or relating to use of “the web site”. You and Shriners also agree and hereby submit to the exclusive personal jurisdiction and venue of the Circuit Court of Hillsborough County, Florida and the United States District Court of the Central District of Florida with respect to such matters. Shriners makes no representation that materials on “the web site” are appropriate or available for use in other locations, and accessing them from territories where their contents are illegal is prohibited. Those who choose to access “the web site” from other locations do so, on their own initiative and are responsible for compliance with local laws.

If any of the provisions of this agreement are held to be not enforceable by a court or other tribunal of competent jurisdiction, then such provisions will be limited or eliminated to the minimum extent necessary so that this agreement will otherwise remain in full force and effect. This agreement constitutes the entire agreement between you and SHRINERS INTERNATIONAL, INC. relating to the access and use of “the web site”. “the web site” may not be modified, in whole or in part, except as described elsewhere in this agreement. Anything contained in “the web site” that is inconsistent with or conflicting with the terms of this agreement is superseded by the terms of this agreement.

Your use of “the web site” may be terminated by SHRINERS INTERNATIONAL, INC.

If you violate these terms and conditions, your use of “the web site” will terminate. SHRINERS INTERNATIONAL, INC. may notify you of your breach of this agreement. SHRINERS INTERNATIONAL, INC. may, in its sole discretion, terminate your access to “the web site”, or any portion thereof, or discontinue providing “the web site”, or any portion thereof. These actions are in addition to and not in lieu or limitation of any other right or remedy SHRINERS INTERNATIONAL, INC. may have available at law. Further, SHRINERS INTERNATIONAL, INC. will not be liable to you or any third party for any such termination or discontinuance.

Copyright and trademarks belong to SHRINERS INTERNATIONAL, INC.

All text, graphics, and code used on “the web site” are covered by United States and international copyright laws. All Rights Reserved by SHRINERS INTERNATIONAL, INC. The materials on “the

web site”are copyrighted by SHRINERS INTERNATIONAL, INC. and/or by other applicable rights holders. You may download and reprint a single copy of the materials from ”the web site”ONLY for your own personal, noncommercial use, provided you include all applicable notices and disclaimers. Any other use of the materials is strictly prohibited without the prior written permission of SHRINERS INTERNATIONAL, INC. and the permission of the applicable rights holder(s).

Miscellaneous provisions

SHRINERS INTERNATIONAL, INC.'s failure to act with respect to a breach by you or others of these terms and conditions does not waive SHRINERS INTERNATIONAL, INC.'s right to act with respect to subsequent or similar breaches. These terms and conditions set forth the entire understanding and agreement between SHRINERS INTERNATIONAL, INC. and any site user with respect to “the web site”.

CONTACT US

If you have any questions about these terms of use or the practices of “the web site”, please email Marketing and Communications at membership@shrinenet.org .

Or write to SHRINERS INTERNATIONAL, INC. at:

2900 N. Rocky Point Dr.
Tampa, FL. 33607

Webmaster

SHRINERS INTERNATIONAL, INC. mcdigital@shrinenet.org

Web User Privacy Rights [Separate Page]

Web Site User Privacy Rights

SHRINERS INTERNATIONAL, INC. is strongly committed to protecting the privacy of its online users: members, donors, the media, and others. We do not collect personally identifiable information except when it is knowingly provided by such individuals (e.g. via web forms and chat bots). We do not share, sell, lease or distribute voluntarily provided, personally identifiable information or personally identifiable consumer information to third parties. We will only share personally identifiable information with third parties when (i) the use of the information is authorized by the Bylaws of Shriners International; (ii) sharing the information is a necessary operation of the site or (iii) we are required to by law. The information collected on the site is used solely by Shriners International, INC. and member chapters, or other entities that are involved in the operation of this site, for purposes related to Shriners International and member chapter operations. The only exception is described under "Donations and Fundraising Events" (below).

SHRINERS INTERNATIONAL, INC. believes that privacy on the web is important, and we encourage you to read our privacy policy carefully, so that you will clearly understand our commitment and our method of collecting and using information. We are committed to protecting the security of your personal information and to honoring your choices for its intended use. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we strive to maintain physical, electronic, and

administrative safeguards. A link to our privacy policy can be found at the bottom of each page of our web sites. We continuously try to improve the security of our information systems. While we have many security measures to protect electronically transmitted information and frequently review and try to improve the security of our site, Our reasonable security precautions and actions do not guarantee that our website is invulnerable to all security breaches. Shriners make no warranty, guarantee, or representation that the use of our website is protected from viruses, security threats, other vulnerabilities and that your information will always be secure.

Whenever Shriners permits an external third party to access personally-identifiable information, appropriate procedures are followed to help ensure that the information is used only for authorized purposes and by authorized persons in a manner consistent with the choices Shriners' constituents have made under this statement, and that the security, integrity and privacy of the information is maintained. While Shriners will employ procedures to help ensure that your information is only used for authorized purposes as described above, we cannot make any guarantees with respect to the actions or policies of such third parties.

This privacy statement, updated September 8, 2020, describes the information we collect and how we use it.

Information Collection and Use

Web log file data

We collect some basic web log file data about site visitors. This information includes domain names, web site traffic patterns and server usage statistics. This information is used for site management and administration and to improve the content and overall performance and user-experience on our site.

Data Security

SHRINERS INTERNATIONAL, INC. makes every reasonable effort to ensure that all of the transactions that occur on our "the web site" are secure. We transfer personally identifiable data with Secure Socket Layer (SSL) encryption to protect information you may submit on our site. SSL is the industry standard protocol. All off-line information is securely stored and is accessible only by authorized staff.

Online Forms

SHRINERS INTERNATIONAL, INC. provides forms on our web site which may request confidential information. These online forms are located on a secure site and comply with required security standards, which ensures security and privacy of an individual's information. For all instances where a purchase or monetary transaction is required, the transmission of credit card information and payment processing will be managed by an authorized third party processing partner or financial institution. SHRINERS

INTERNATIONAL, INC. does not store credit card information within an owned digital database.

Subscription to newsletter or press releases

If you subscribe to a newsletter, publication or press release published by SHRINERS INTERNATIONAL, INC. and distributed via email, we will keep your email address in a private distribution list. Messages sent electronically do not reveal recipients' email addresses or any other personal information. SHRINERS INTERNATIONAL, INC. will only send messages to individuals who have opted-in to subscribe and who have provided their email address to us directly. We do not use this email address list for any other purpose, and we only add individuals at their request. At any time, you may opt-out by using the unsubscribe link provided on our web site and in the publication email, which will remove your information from the distribution list for that publication. SHRINERS INTERNATIONAL, INC. reserves the right to communicate with users for membership management, chapter operations and business critical purposes.

"Cookies" and how we use them

Cookies are packets of information that a web site transfers to a user's computer for record-keeping, application functionality and user preference purposes. They are a means of keeping track of users' preferences for content and alerting them to new content areas. The data collected may be used to show relevant SHRINERS INTERNATIONAL, INC. content on other websites and social media platforms. Additionally, the cookies may gather non-identifiable demographic information for the sole use of SHRINERS INTERNATIONAL, INC. Most browsers allow you to turn off cookies if you do not want them tracking your preferences. "The web site" sets and accesses cookies. They are used only to enhance the usability of the site and may be applied for continued marketing campaigns across the internet. You can still use this site if you turn the cookies off. "The web site" functionality may be compromised when cookies are disabled.

Donations and Fundraising Events

When you donate to SHRINERS INTERNATIONAL, INC. or register for a fundraising event, we ask you to voluntarily provide your name, address, telephone number, email address and credit card number so we can process your donation or event registration, send you a receipt or confirmation and communicate with you if necessary. If you'd like, you can provide that information another way (by phone or regular mail). When you make a gift on our site, your information goes into a database maintained by SHRINERS INTERNATIONAL, INC., the philanthropic resource for SHRINERS HOSPITALS FOR CHILDREN and SHRINERS INTERNATIONAL EDUCATION FOUNDATION. SHRINERS INTERNATIONAL, INC. may then send you email or mailings about other opportunities to support related causes. You may opt out using any of the opt-out methods, such as check-box opt-outs, included in any fundraising solicitation.

Third-Party Service Providers

SHRINERS INTERNATIONAL, INC. may engage reputable third-party vendors to help us manage our web sites and allow us to better service our members and visitors. The organization never shares personally identifiable information with third parties for their use. This includes personally identifiable information, payment information you provide when making a purchase, registration or donation online, except as required by law.

External Links to other sites

This site has links to other sites we think may be of interest to our visitors. Their purpose is to provide visitors with convenient access to other sites that might interest them. A link to another site does not imply an endorsement of the site's content or services. We are not responsible for the privacy practices of sites not owned by SHRINERS INTERNATIONAL, INC.. We encourage you to be aware of that when you leave our site and to read privacy statements at any sites that collect personally identifiable data.

E-mail communication

SHRINERS INTERNATIONAL, INC. does not collect your email address unless you voluntarily provide your information via our web forms and click Next, Update, Save or Submit to us or choose to communicate with us via email. We do not sell or rent any email addresses. We try to respond to email messages requiring a response within five business days. If you email SHRINERS INTERNATIONAL, INC., your message and email address will be forwarded to the appropriate department. Please do not email credit card information, user name and password information or patient health information, as that information is confidential and should only be transferred through encrypted communications.

How we use the information

SHRINERS INTERNATIONAL, INC. uses the information you provide to fulfill your online request, conduct chapter and management operation, facilitate customer service and inform you of our programs and events. The information gathered and transmitted through the membership portal and Webfez.org website is governed by the terms of the Bylaws of Shriners International. This information is used solely by Shriners International and member chapters, or other entities that are involved in the operation of this site, for purposes related to Shriners International and member temple operations

We do not rent or sell visitors' personal information to third parties, such as marketers.

We inform the companies that help the SHRINERS INTERNATIONAL, INC. with donations made by credit card that they may not share or use personally identifiable information for any other purpose.

We do not share any third-party or personally identifiable information you provide with gifts in honor or memory of a loved one.

We do not share any personally identifiable information we may collect in surveys, although we may share aggregated survey results with analysts, as described above. The aggregate data cannot be used to identify individuals and participation in the survey is voluntary.

It is possible that we could be forced to disclose personally identifiable user information in response to a search warrant, subpoena, or court order; that can happen to any organization keeping records. Disclosures may also be appropriate to protect our legal rights and the security or integrity of our Web site, or to avoid liability. Those kinds of disclosures are highly unlikely, but possible.

Links to other sites

This site has links to other sites we think may be of interest to our visitors. Their purpose is to provide visitors with convenient access to other sites that might interest them. A link to another site does not imply an endorsement of the site's content or services.

We are not responsible for the privacy practices of sites not owned by SHRINERS INTERNATIONAL, INC. We encourage you to be aware of that when you leave our site and to read privacy statements at any sites that collect personally identifiable data.

Security

SHRINERS INTERNATIONAL, INC. stores personally identifiable data with Secure Socket Layer (SSL) encryption to protect credit card and other information you may submit from this site. SSL is the industry standard security protocol. All off-line information is securely stored and is accessible only by authorized SHRINERS INTERNATIONAL, INC. staff.

Policy changes

SHRINERS INTERNATIONAL, INC. necessarily reserves the right to change this policy from time to time, without advance notice. We will promptly post any changes to our privacy policy on all sites owned by SHRINERS INTERNATIONAL, INC..

Deletion and removal of information

Non-identifiable information in our aggregate database will not be deleted. Like all responsible website site publishers, we maintain backup files as a protection against natural disasters, equipment failures, or other disruptions. Backup files protect you and us because they lower the risk of losing valuable data. Removing a record from our main files does not remove that record from any backup systems. It may take up to six

months before all information in a backup record is completely erased through the normal recycling of backup files. In the meantime, as long as backup records exist, they receive the same privacy and security protections as our other records.

Questions or comments?

Questions about SHRINERS INTERNATIONAL, INC., or our privacy policy, may be directed to:

SHRINERS INTERNATIONAL, INC.
2900 North Rocky Point Drive

Tampa, FL 33607

813-281-0300

[[DOWNLOAD PDF PRIVACY POLICY](#)]

Sharing your concerns

We are committed to providing our members and website visitors the best user experience possible. If you see something that doesn't make sense, or if something worries you, please speak with any member of our team or local Shriners chapter leadership. Never be afraid to raise a concern or ask questions.

We want to hear from you if you are not satisfied. You may speak to leadership at your local Shriners chapter or, contact a SHRINERS INTERNATIONAL, INC. staff member in our Membership Office by:

- Email: membership@shrinenet.org
- Phone: [813-281-0300](tel:813-281-0300); Monday through Friday, 8:30 a.m. to 4:30 p.m
- Mail:

Membership Office
SHRINERS INTERNATIONAL, INC.
2900 North Rocky Point Dive.
Tampa, FL 33607

Formal grievance (complaint or concern)

You also have the right to file a formal grievance or complaint, verbally or in writing to Membership and Administration.

All grievances will be reviewed in a timely manner.

- Submit your grievance to Membership and Administration, either verbally or in writing.
- We will let you know how long it will take us to review and respond.

- We will provide a written response to your concern which will include:
- Name of the Shriners International, Inc. contact person
- Steps that were taken to address the complaint
- Outline of the results
- Date actions were completed

Grievances about privacy and confidentiality

You can file a complaint about our personally identifiable information practices by calling SHRINERS INTERNATIONAL, INC.:

Membership and Administration:

- 813-281-0300
- **Other agencies to contact**

You can also report a privacy, discrimination or safety concern with The Office for Civil Rights.

The Office for Civil Rights

U.S. Department of Health & Human Services
200 Independence Avenue, S.W.
Washington, D.C. 20201

Toll-Free Call Center: 1-800-368-1019

TTD Number: 1-800-537-7697

www.hhs.gov/ocr/office/index.html

[DOWNLOAD LINK TO PDF OF THIS DOCUMENT]